

Catering Customer Service Attendant Part-Time Permanent Position

Bathurst Panthers have an exciting opportunity for an energetic and versatile customer service professional to join our friendly Panthers team.

We have a great opportunity for an energetic and passionate team player with a welcoming smile to deliver excellent customer service to our members and guests across our catering team on a Part-Time Permanent basis. Thriving in a fast paced team environment, you will enjoy a range of duties associated with food and beverage service. Committed to customer service, you will take pride in your appearance and your workplace and demonstrate exceptional communication skills to our members and guests.

Your Main Duties and Responsibilities will include, however are not limited to:

- Providing high levels of customer service to our members and guests;
- Food and beverage service including ensuring effective replenishment of products;
- Basic food preparation (sandwich toasting, plating food etc.);
- Barista and dessert service;
- · Cash handling duties;
- Maintaining floor cleanliness including table clearing, glass and plate collection and;
- General cleaning duties as required.

To be successful in this role, you will possess the following attributes:

- Minimum 12 months experience in the same or similar role;
- A proven track record for providing exceptional customer service;
- RSA and RCG certificates;
- A strong work ethic and ability to work in a team environment as well as autonomously;
- Fantastic written and verbal communication skills and;
- Strong attention to detail and the ability to problem solve.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the position for you, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.