

Beverage Attendants Casual Positions

Penrith Panthers are seeking passionate and dedicated customer service professionals to join our friendly Panthers team.

We have an amazing opportunity available for energetic and reliable individuals to join our Beverage team on a Casual basis. You will be an exceptional team player with a welcoming smile and ensure excellent customer service is given to our members and guests at all times. You will thrive to make sure our customers are our number one priority and ensure you provide consistent and exceptional beverage service.

Enjoying various tasks, your main duties will include, however are not limited to:

- Providing excellent customer service to our members and guests;
- Food and beverage service including ensuring effective replenishment of products;
- Basic food preparation (sandwich toasting, plating food etc.);
- Barista and dessert service;
- Cash handling duties;
- Maintaining floor cleanliness including table clearing, glass and plate collection and;
- General cleaning duties as required.

The successful candidate for this role will possess the following:

- At least 12 months experience in a customer service position in the hospitality industry;
- A proven track record for providing exceptional customer service;
- Ability to provide accurate service in a timely manner to members and guests;
- RSA & RCG certificates;
- Possess strong attention to detail and;
- Have a high standard of personal grooming.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible and reliable as you will need to be available 24/7 to work as required <u>including nights</u>, weekends and public holidays.

If this sounds like the position for you, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.