



## Evan Theatre Door Staff Casual Positions

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*Penrith Panthers have an exciting opportunity for energetic and versatile customer service professionals to join our friendly and dedicated Entertainment team.*

We are looking for enthusiastic and outgoing team players with a welcoming smile to deliver excellent service to our members and guests. Thriving in a fast paced team environment, the role is a floor based position which you will be required to actively participate in all related event services including pre and post event functions.

**Driven by a desire to achieve great results in any task you undertake your responsibilities will include, however are not limited to:**

- Providing exceptional customer service experience to our members and guests;
- Ushering patrons to their seats;
- Assist with crowd control;
- Back up Door Supervisors with tasks required back of house;
- Overseeing our members and guests, monitoring RSA and;
- Handling customer enquiries.

**To be successful in this role you will have:**

- Excellent customer service skills;
- A good level of physical fitness as this role can be physically demanding;
- Energetic and enthusiastic approach to your work;
- High Attention to detail;
- Fantastic communication skills and be exceptionally well groomed;
- RSA and RCG Certificates and;
- Experience in a similar role would be highly regarded.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the job for you then please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.

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### **Want to Apply?**

Please send your Cover Letter and updated resume to:

[employment@panthers.com.au](mailto:employment@panthers.com.au)