

Kelly's Customer Service Attendant Casual Positions

Penrith Panthers has an opportunity for energetic and versatile customer service professionals to join our friendly Panthers team.

Penrith Panthers are looking for energetic team players with a welcoming smile to deliver excellent service to our members and guests at our Kelly's Brassiere, Cafe and Grandma's Kitchen. Thriving in a fast paced team environment, you will enjoy a range of duties associated with food and beverage service for Penrith Panthers. You will thrive to make sure our customers and guests are our number one priority.

Driven by a desire to achieve great results in any task you undertake, your main duties and responsibilities will include:

- Providing exceptional customer service to our members and guests;
- Working in Sorry Grandma's Kitchen as a short order cook;
- Basic food preparation (including sandwich toasting and plating food);
- Food and beverage service;
- Barista and dessert service;
- Maintaining floor cleanliness including table clearing, glass and plate collection;
- General cleaning duties and Cash handling.

To be successful in this role you will have:

- At least 12 months experience in a customer service position in the hospitality industry;
- Fantastic communication skills;
- An energetic and enthusiastic approach to your work;
- A natural ability to make customers your number one priority;
- RSA and RCG Certificates;

You will have a positive and energetic approach and work and be exceptionally well groomed at all times. You will need to be available 7 days a week including public holidays to work as required.

Want to Apply? Please send your updated resume to -Sarah Morris – Human Resources Panthers Group, Locked Bag 8322, Penrith, NSW, 2751 Or via email: <u>employment@panthers.com.au</u>