



TAB Outlet Supervisor Full-Time Permanent Position

Penrith Panthers have an exciting and rare opportunity for experienced TAB professional to work in our Gaming Team!

We are looking for a dedicated, customer focussed TAB professional with a positive can do attitude to supervise our TAB outlet. With the ability to work dependently and in a small team, you will take ownership of the TAB and formulate new, strategic and creative promotions to increase revenue and boost sales. You will have the ability to multi-task whilst coordinating the day-to-day operations to ensure our customers receive high quality customer service at all times.

Your Main Duties and Responsibilities will include, however are not limited to;

- Taking control of the TAB and ensure efficient, friendly and fast customer service is achieved at all times;
- Daily TAB duties including cash handling, placing bets for customers and assisting customers with the self-service machines;
- Providing efficient training of new TAB operators;
- Running and planning a variety of promotions;
- Assisting employees and customers with any enquiries or concerns;
- Dealing with and troubleshooting any issues regarding our various internal systems and programs;
- Ensuring TAB and AML/CTF compliance at all times;
- Stock ordering and replenishment;
- Beverage service;
- Complete daily shift reports and other general administration duties;
- Uphold our high standards of providing exceptional hospitality, cleanliness and presentation and;
- Any other duties as required by Management.

To be successful in this role you will have:

- Extensive TAB knowledge and experience;
- Ability to work in a team environment as well as autonomously;
- Outstanding people skills with a positive attitude to change and business growth;
- Outstanding verbal and written communication skills;
- Intermediate to Advanced Computer skills;
- Superior cash handling skills and proficient computer skills;
- Strong attention to detail and a competent decision maker;
- A high level of confidence in handling challenging and stressful situations;
- RSA/RCG Certificates and;
- TAB Basics and TAB AML/CTF Training Certificates.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible to the business needs and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the job for you and you are up for the challenge, then please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.

Want to Apply?

Please send your Cover Letter and Resume to:

employment@panthers.com.au