



Evan Theatre Door Staff Supervisor Casual Position

Penrith Panthers have an exciting opportunity for energetic and versatile supervisor to join their friendly and dedicated Entertainment team.

We have an exciting opportunity available for a passionate and motivated individual to deliver excellent customer service to our members and guests and supervise the Evan Door Staff team.

As a respected leader, you will inspire the team with your ability to always make customers your number one priority. Thriving in a fast-paced team environment, the role is a floor-based position, in which you will lead, motivate and develop your team and inspire them to deliver an exceptional customer experience while also ensuring a clean and safe environment.

Your main duties and responsibilities will include, however are not limited to:

- Providing exceptional customer service experience to our members and guests;
- Shift and staff management;
- Training and developing new staff;
- Ushering patrons to their seats;
- Assist with crowd control;
- Overseeing our members and guests, monitoring RSA and;
- Handling customer enquiries.

To be successful in this role you will have:

- At least 2 years' experience in a supervisory position, preferably within an Entertainment or Hospitality environment;
- Excellent customer service skills;
- A good level of physical fitness as this role can be physically demanding;
- Energetic and enthusiastic approach to your work;
- High Attention to detail;
- Fantastic communication skills and be exceptionally well groomed;
- Working with Children Check, RSA and RCG Certificates are required and;
- Experience in a similar role would be highly regarded.

A quick thinker, you will feel comfortable handling difficult situations and problem solving. You will take pride in your appearance, your workplace and your team. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the position for you, then please apply now!

The Panthers Group is an Equal Opportunity Employer and encourages Indigenous Australians to

Want to Apply?

Please send your Cover Letter and updated resume to:

employment@panthers.com.au