PANTHERS
BATHURST

Customer Service Attendants
Casual Positions

We have an exciting opportunity for energetic and versatile customer service professionals to join our friendly Panthers team.

We are looking for exceptional team players with a welcoming smile to deliver excellent customer service to our members and guests across our beverage, catering and gaming teams. You will thrive in a fast paced team environment and will have the ability to work efficiently and pro-actively as you learn to perform the various tasks associated within the departments. Committed to customer service, you will take pride in your appearance, your workplace and will demonstrate exceptional communication skills to our members and guests.

Your Main Duties and Responsibilities will include, however are not limited to:

- Providing high levels of customer service to our members and guests;
- Poker machine maintenance and drink service;
- Ensuring effective replenishment of beverage products;
- Working as a Keno Operator and Cashier;
- Cash handling duties;
- Resolving Gaming Floor enquiries and;
- Maintaining floor cleanliness including table clearing, glass and plate collection and;
- General cleaning duties as required.

To be successful in this role, you will possess the following attributes:

- Minimum 12 months experience in the same or similar role;
- A proven track record for providing exceptional customer service;
- RSA /RCG and TAB Corp basics;
- A strong work ethic and ability to work in a team environment as well as autonomously;
- Fantastic written and verbal communication skills and;
- Strong attention to detail and the ability to problem solve.

You are required to be flexible and reliable as you will need to be available 24/7 to work on a rotating roster as required including nights, weekends and public holidays.

If this sounds like the job for you then please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.

Want to Apply?
Please send your Cover Letter and Resume to -
employment@panthers.com.au