



# Operations Manager

## Full-Time Permanent Position

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Panthers Group is one of Australia's leading entertainment and leisure providers with 6 Clubs across NSW and the Panthers NRL Rugby League Club. We are a proud community organisation and are well regarded for providing a pleasurable and entertaining experience for our members, their guests and visitors. We currently have an amazing opportunity for an experienced and pro-active leader to join our team as the Operations Manager at Bathurst Panthers. Reporting to the General Manager, you will be responsible for effectively managing the operations of our Bathurst Club and will be accountable for the top and bottom line performance of the Club.

With extensive experience in a managerial role in the operations of a service-based business, you will understand the importance of superior customer service and have the distinct ability to foster positive, genuine business relationships with all of our key stakeholders in order to maintain our highly regarded position within our community. Playing a key role in invigorating and strengthening the business, you will be willing to investigate and trial new business initiatives to ensure Panthers remains a dynamic leader within the hospitality industry.

**To be considered for this role, you will be able to demonstrate:**

- Proven leadership and communication skills with the ability to resolve issues, mentor others and delegate duties where appropriate;
- The delivery of a smooth, efficient operation and high levels of customer satisfaction in a prior operational management role;
- A proven history of establishing a modern, progressive and encouraging performance culture;
- Prior experience in exceeding strategic business, financial and budgetary objectives;
- A successful background in team leadership with demonstrated organisational and planning skills;
- A strong knowledge of all registered Club related legislation and compliance and;
- A proven track record of preparing budgets, monitoring financial information and making decisions regarding necessary corrective action.

We are seeking a keen and passionate leader to join our team as we venture into the new frontier to ensure we continue to meet and exceed our members and guests expectations! You will be confident in your management skills and your ability to continue to achieve targets, meet deadlines and motivate others to achieve the same. The ideal candidate will be a people person with a natural affinity for numbers and the ability to set and deliver high standards of operational excellence.

The successful applicant will be required to have a Degree or Diploma in Management and possess RSA, RCG and First Aid certificates.

If you have the achieved success in delivering results and encouraging teams, then please apply today!

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**Want to Apply?**

Please send your Cover Letter and Resume to: -  
[employment@panthers.com.au](mailto:employment@panthers.com.au)