



PANTHERS
NORTH RICHMOND

Customer Service Attendants **Casual Positions**

North Richmond Panthers are seeking enthusiastic, dedicated and customer focused individuals to join their friendly team.

We currently have an exciting opportunity for passionate Customer Service Attendants to join our busy team of professionals. Thriving in a fast paced team environment, you will enjoy a range of duties associated with food, beverage and gaming. You will strive to make sure our customers and guests are the number one priority.

Main Duties and Responsibilities will include:

- Excellent customer service to our members and guests;
- Bar service and glass collection;
- Ensuring effective replenishment of food and beverage products;
- Providing Café duties including barista and drink service and food preparation;
- Gaming duties including service, cash desk, TAB and Keno;
- Reception duties;
- Assisting with functions including drink and food service;
- Cash handling and using cash registers and;
- General cleaning duties as required.

To be successful in this role, you will have;

- Minimum 12 months experience in the same or similar role;
- Outstanding communication and customer service skills;
- A strong work ethic and ability to work in a team environment as well as autonomously
- High standard of personal grooming;
- Ability and initiative to work efficiently and pro-actively;
- RSA /RCG and TAB Corp basics;
- A history of accurate cash handling is essential and;
- Basic computer skills would be advantageous.

You will excel in a multi-skilled team environment, and enjoy providing magnificent customer service. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the position for you, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.

Want to Apply?

Please send your Cover Letter and updated resume to:

employment@panthers.com.au