

## Customer Service Attendants – Asian Cuisine Casual Positions

Penrith Panthers has a new and exciting opportunity for enthusiastic and dedicated customer service professionals with a passion and flare for Asian Cuisine to join our busy and friendly team within our Asian Restaurant.

We have a rare opportunity available for energetic and reliable individuals to join our fast paced Asian restaurant. You will enjoy working in a supporting team that prides itself on presenting high quality Asian cuisine to our members and guests. Thriving in a fast paced environment you will have the ability to work efficiently and pro-actively to make sure our members and guests are our number one priority and enjoy their visit to our restaurant. You will be an exceptional team player with a welcoming smile and ensure excellent customer service is delivered at all times.

## Key Duties and Responsibilities include, however are not limited to:

- Providing excellent customer service to our members and guests, the Panther Way;
- Food and beverage service including ensuring effective replenishment of products;
- Barista and dessert service:
- Cash handling duties;
- Maintaining floor cleanliness including table clearing, glass and plate collection and;
- General cleaning duties as required.

## To be successful in this role, you will have:

- At least 12 months experience in a customer service position in the hospitality industry;
- A proven track record for providing exceptional customer service;
- A passion for and knowledge of Asian Cuisine;
- Ability to speak English, Mandarin and or Cantonese would be advantageous;
- Superb customer service skills;
- RSA certificate;
- Possess strong attention to detail and;
- Have a high standard of personal grooming.

You will need to be available Tuesday through to Sunday to work as required including nights, weekends and public holidays. To be successful for this position you must have a love for hospitality and delivering a positive dining experience to your customers. If this sounds like your ideal job, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.