

Customer Service Attendants – Asian Cuisine Casual Positions

Penrith Panthers has a new and exciting opportunity for enthusiastic and dedicated customer service professionals with a passion and flare for Asian Cuisine to join our busy and friendly team within our Asian Restaurant.

We have a rare opportunity available for energetic and reliable individuals to join our fast paced Asian restaurant 'The Ming'. You will enjoy working in a supporting team that prides itself on presenting high quality Asian cuisine to our members and guests. Thriving in a fast paced environment, you will have the ability to work efficiently and pro-actively to make sure our members and guests are our number one priority and enjoy their visit to our restaurant. You will be an exceptional team player with a welcoming smile and ensure excellent customer service is delivered at all times.

Key Duties and Responsibilities include, however are not limited to:

- Providing excellent customer service to our members and guests, the Panther Way;
- Food service including taking orders and delivering meals to our customers;
- Beverage service including ensuring effective replenishment of products;
- Cash handling duties;
- Maintaining floor cleanliness including table clearing, glass and plate collection and;
- General cleaning duties as required.

To be successful in this role, you will have:

- At least 12 months experience in a customer service position in the hospitality industry;
- A proven track record for providing exceptional customer service;
- A passion for and knowledge of Asian Cuisine;
- Ability to speak English, Mandarin and or Cantonese would be advantageous;
- Superb customer service skills;
- RSA certificate;
- Possess strong attention to detail and;
- Have a high standard of personal grooming.

You will need to be available 7 days to work as required including nights, weekends and public holidays. To be successful for this position you must have a love for hospitality and delivering a positive dining experience to your customers.

If this sounds like your ideal job, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.