



Customer Service Attendants Casual Positions

Penrith Panthers has an opportunity for a range of exciting Customer Service Professionals to join their busy, vibrant and friendly teams!

We currently have a variety of exciting roles available at our amazing Penrith Panthers Club and are looking for energetic team players with a welcoming smile and positive attitude to deliver excellent service to our members and guests. Thriving in a fast paced team environment, you will take pleasure in making sure our customers are our number one priority and ensure they are always provided with exceptional service. Enjoying a wide range of tasks, you will be able to provide quick, efficient and friendly service to our members and their guests at all times.

We are currently seeking vibrant individuals for the following roles in our great Club

- **Bar & Catering Attendants** – Working within our Bars and Catering Department, you will thrive on providing outstanding customer service to our members and guests. Some of your main duties will include: providing beverage service to our members and guests, maintaining floor cleanliness including glass collection and cash handling duties.
- **The Ming Waiters** – Working within our Chinese restaurant, The Ming, you will enjoy working in a supporting team that prides itself on presenting high quality Asian cuisine to our members and guests. Some of your main duties will include: providing excellent customer service, food service including taking orders, delivering meals to our customers, beverage service and cash handling duties. Ability to speak Mandarin or Cantonese would be advantageous.
- **Meetings & Events Customer Service Attendants** – Working within our function rooms, you will deliver excellent customer service with a welcoming smile to our members and guests. This role is a floor based position where you will be required to actively participate in all related event services. Some of your main duties will include: maintaining floor cleanliness including table clearing, glass and plate collection, food and beverage service and room setup such as table movement, crockery and cutlery setup.

To be successful in any of these roles you will have:

- A proven track record for providing exceptional customer service;
- An energetic and enthusiastic approach to your work and your team;
- A positive attitude at all times and excellent written and verbal communication skills;
- Ability to thrive in a fast paced environment and ability to handle busy and stressful situations;
- RSA and RCG Certificates;
- High standard of personal grooming and;
- Strong attention to detail and the ability to problem solve.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the job for you then please apply today! Please specify on your application which role you are applying for.

The Panthers Group is an Equal Opportunity Employer and encourages Indigenous Australians to apply.

Want to Apply?

Please send your Cover Letter and Resume to -
employment@panthers.com.au