



Gaming Attendants Casual Positions

Penrith Panthers is seeking energetic and enthusiastic customer service professionals to join their busy Gaming Team.

We are currently seeking vibrant and hardworking individuals to join our team on a casual basis. Thriving in a fast paced team environment, you will have the ability to work efficiently and pro-actively as you learn to perform the various tasks associated with the Gaming Department. Committed to customer service, you will take pride in your appearance and your workplace and will demonstrate exceptional communication skills to our members and guests.

Your Main Duties and Responsibilities will include, however are not limited to:

- Providing high levels of customer service to our members and guests;
- Poker machine maintenance and drink service;
- Working as a Keno Operator and Cashier;
- Cash handling duties;
- Resolving Gaming Floor enquiries and;
- General cleaning duties as required.

To be successful in this role, you will possess the following attributes:

- Minimum 12 months experience in the same or similar role within the hospitality industry;
- A proven track record for providing exceptional customer service;
- RSA and RCG certificates;
- TAB Corp Basics training;
- Excellent written and verbal communication skills;
- High standard of personal grooming;
- A history of accurate cash handling is essential;
- Strong attention to detail and the ability to problem solve.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. You are required to be flexible and reliable as you will need to be available 24/7 to work as required including nights, weekends and public holidays.

If this sounds like the job for you then please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages indigenous Australians to apply.

Want to Apply?

Please send your Cover Letter and updated resume to:

employment@panthers.com.au