



## Maître'd – The Ming Part-Time Permanent Position

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*Penrith Panthers are seeking a Maître'd to assist with overseeing The Ming restaurant, supervising the staff and communicating with the kitchen to ensure our members and guests have an exceptional dining experience.*

We have a rare opportunity available for an energetic and passionate individual to join our fast paced Asian restaurant 'The Ming'. Liaising with the kitchen, and overseeing the Front of House staff, you will enjoy leading a supportive team that prides itself on presenting high quality Asian cuisine to our members and guests.

Thriving in a fast paced environment, you will have the ability to work professionally and proactively to make sure the kitchen is running smoothly, our members and guests are our number one priority and are enjoying their visit and the service we deliver at our restaurant.

**Main Duties and Responsibilities of this role will include, however are not limited to:**

- Providing excellent customer service to our members and guests;
- Overseeing the kitchen and front of house staff;
- Manage table reservations and functions;
- Beverage service including ensuring effective replenishment of products and managing RSA;
- Cash Handling duties;
- Handling customer service enquiries;
- Stock management duties including ordering and stocktakes and;
- General cleaning duties as required.

**To be successful in this role, you will have:**

- At least 2 years' experience in a supervisory position;
- A proven track record for providing exceptional customer service;
- A passion for and knowledge of Asian Cuisine;
- Superb customer service and communication skills;
- RSA & RCG Competency Card;
- Ability to problem solve and make effective business decisions;
- Possess strong attention to detail;
- Have a high standard of personal grooming and;
- Ability to speak Mandarin and/or Cantonese would be advantageous;

You will need to be available 7 days to work as required including nights, weekends and public holidays.

To be successful for this position you must have a love for hospitality and delivering a positive dining experience to your customers.

If this sounds like your ideal job and you are up for the challenge, please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages Indigenous Australians to apply.

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**Want to Apply?**

Please send your Cover Letter and updated resume to:

[employment@panthers.com.au](mailto:employment@panthers.com.au)