



RSA Marshall's Casual Positions

Penrith Panthers has an opportunity for energetic and dedicated customer service professionals with outstanding communication skills to join their busy team.

Are you looking for a second job? If so we have the perfect opportunity for you. If so, we have the perfect opportunity for you! As an RSA Marshall at our Penrith site, you will be part of an enthusiastic and committed team who utilises their exceptional people skills to provide a secure and safe environment. You will enjoy a range of duties and will take pleasure in making sure our customers and guests are our number one priority.

Your Main Duties and Responsibilities in this role will include, however are not limited to:

- Liaising with patrons to ensure RSA regulations are understood and followed;
- Offering of non-alcoholic beverages to patrons;
- Identifying intoxicated patrons and notifying the relevant persons via two-way radios;
- Patrolling various areas of the Club;
- Maintaining effective relationships with external and internal customers;
- Supporting of other departments as necessary;
- Adhering to Panthers policies and procedures, as well as legislative requirements and;
- Any other duties as required to assist the Beverage team.

To be successful in this role you will have:

- Minimum 12 months experience in a customer service role within hospitality;
- A proven track record for providing exceptional customer service;
- An energetic and enthusiastic approach to your work;
- RSA and RCG Certificates;
- Excellent written and verbal communication skills;
- High standard of personal grooming and;
- Strong attention to detail and the ability to problem solve.

You will demonstrate a strong work ethic, a commitment to customer service and the ability to work in a team as well as autonomously. This position requires availability for Friday nights and Saturday nights as well as public holidays and special events as required.

If this sounds like the job for you then please apply today!

The Panthers Group is an Equal Opportunity Employer and encourages Indigenous Australians to apply.

Want to Apply?

Please send your Cover Letter and updated Resume to -
employment@panthers.com.au