



## Customer Service Attendant Casual Position

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*Wallacia Panthers are seeking an experienced and enthusiastic Customer Service Attendant to join our growing Golf Club.*

Wallacia Panthers offers members and guests a beautiful golf course and a small friendly club where they can enjoy a quiet drink and a great bite to eat. We are looking for a passionate Customer Service Attendant that takes pride in consistently delivering exceptional, friendly and efficient customer service.

**As a valuable member of our team, your main duties and responsibilities will include:**

- Provide excellent customer service to our members and guests;
- Beverage service;
- Glass collection and tray service;
- Ensuring effective replenishment of beverage products;
- Poker machine service calls, TAB and Keno;
- Cash handling duties and;
- Table clearance and general cleaning duties as required.

**To be successful in this role you will possess:**

- Fantastic communication skills;
- A strong work ethic and work well in a small team environment;
- Ability to provide accurate service in a timely manner to members and guests;
- Be reliable and have a positive attitude;
- Possess strong attention to detail;
- Have a high standard of personal grooming and;
- Current RSA and RCG Certificates.

You will demonstrate a commitment to customer service and the ability to work unsupervised. You will need to be available 7 days/week to work on a rotating roster and may be required to work split shifts. Additionally, completion of TAB training will be highly regarded.

If this sounds like the position for you, the please apply today!

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### Want to Apply?

Please send your Cover Letter and updated resume to -  
[employment@panthers.com.au](mailto:employment@panthers.com.au)